

PRIVACY POLICY – Positive Live Courses

We are committed to protecting your privacy and handling your data responsibly.

Who we are

This website is operated on behalf of PLC (Positive Life Courses).

Our website address is: <http://sh00572>

Data Controller

The Data Controller is the Positive Life Courses (PLC).

For data protection enquiries, please contact us using the website's 'Contact Us' page. If you wish to write about any data protection concerns, please use the address: c/o Purley Baptist Church, Banstead Road, Purley, Surrey CR8 3EA.

Responsibility for data protection will be given to the PLC charitable organisation (CIO) once a CIO has been established.

What information we collect

We may collect:

- Contact details (such as name, email address and phone number)
- Information you provide through forms or enquiries
- Basic website usage data (eg pages visited)

We collect data relating to Delivery Centres. Delivery Centres independently collect, and are responsible for, data used to deliver courses (eg contact details of course participants).

How we use your information

We use your information to:

- Respond to enquiries
- Support Delivery Centres and course participation
- Improve the website and user experience

We do not sell or share your data for any commercial reason (eg marketing).

Lawful basis for processing

We process personal data based on:

- Legitimate interests (eg responding to enquiries, running PLC activities)
- Consent (where you have clearly given it)

How we store your information

We take appropriate steps to keep your information secure and only retain it for as long as necessary.

Sharing your information

We only share information where necessary, for example with service providers supporting the website (eg hosting).

Your rights

You have the right to:

- Request access to your data
- Ask for corrections
- Request deletion of your data (where appropriate)

To do so, please contact us via the website 'Contact Us' page or see the Data Controller section above.

Cookies

This website may use basic cookies to improve functionality and understand usage.

Changes

We may update this policy from time to time.